

User Guide:

Configuring the Citrix Receiver for Apple iPad/iPhone

Version	Date	Changes	Author
1.0	April 04, 2012	Created Document	TJS
1.2	May 15, 2013	Updated for 5.7.2 Build 172	SSI

***** Please Note *****

These instructions were created using the Version 5.7.2 (Build 172) of the Citrix Receiver for iOS. The instructions were created in portrait mode and may differ slightly when the device is in landscape mode. These instructions were created from an Apple iPad but mirror the same instructions required for configuring and setting up an Apple iPhone. If you have any questions, please call 518-457-5017 during normal business hours.

Note: In order to be able to connect from the iPad or iPhone, you MUST have the following:

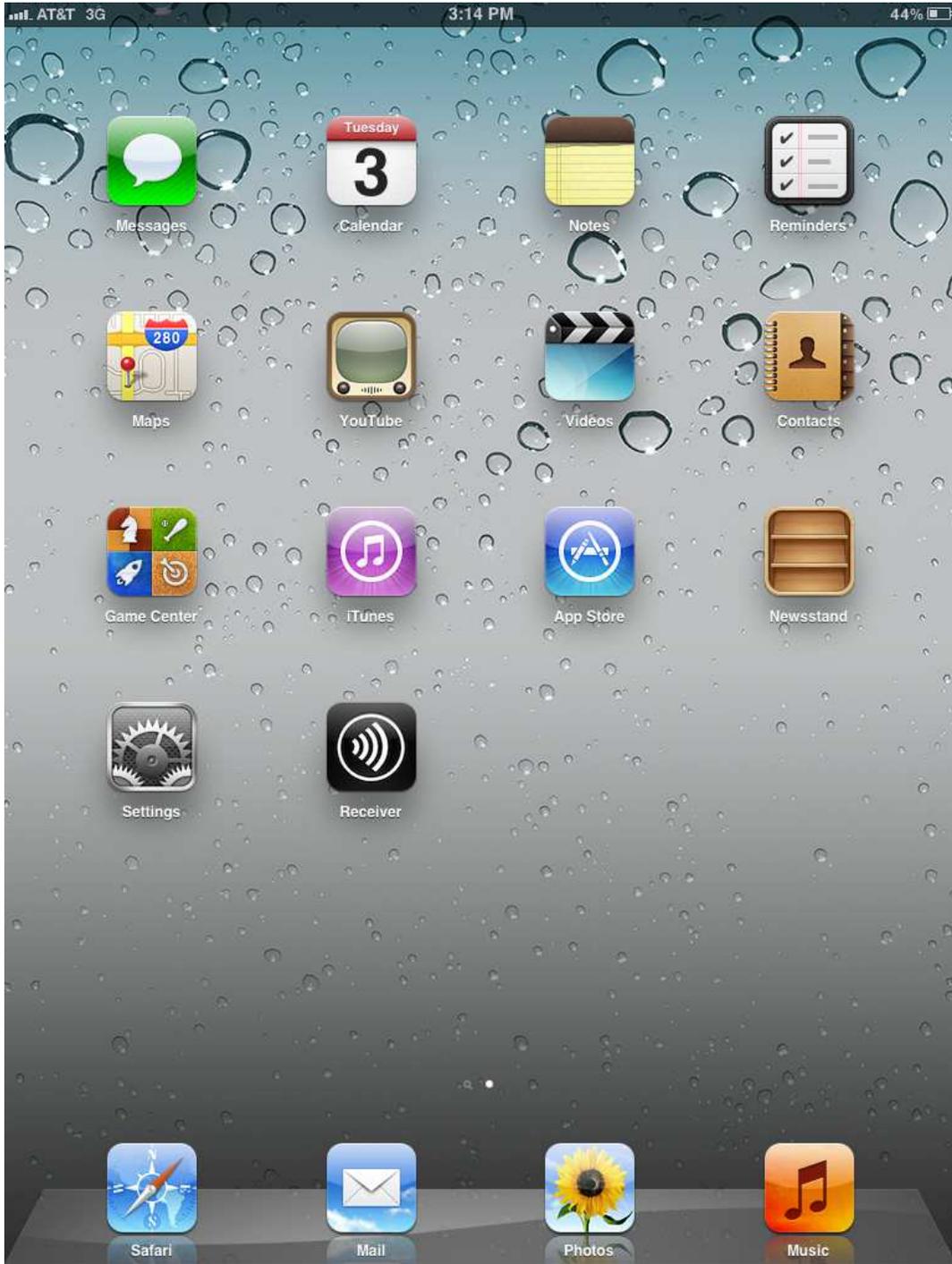
Your DOCCS LAN User ID and Password

Your RSA SecurID token

A working internet connection, either 3/4G or WiFi

Your iPad MUST be named the same as your Workstation or Thin Client (Example, C999W000 or C999N000)

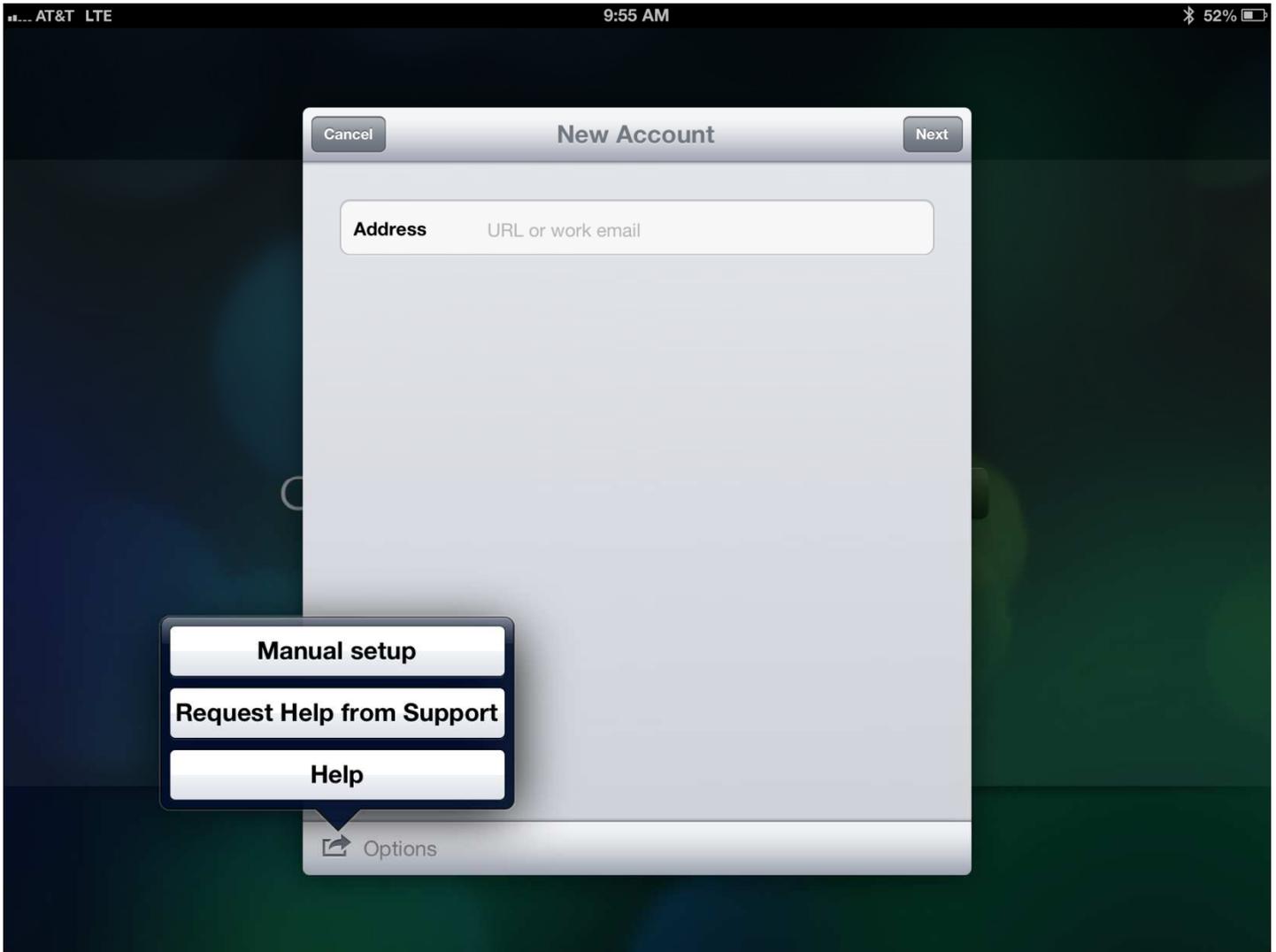
Launch the Citrix Receiver App. If you do not have the application, please download it from the App Store by searching for "Citrix Receiver".



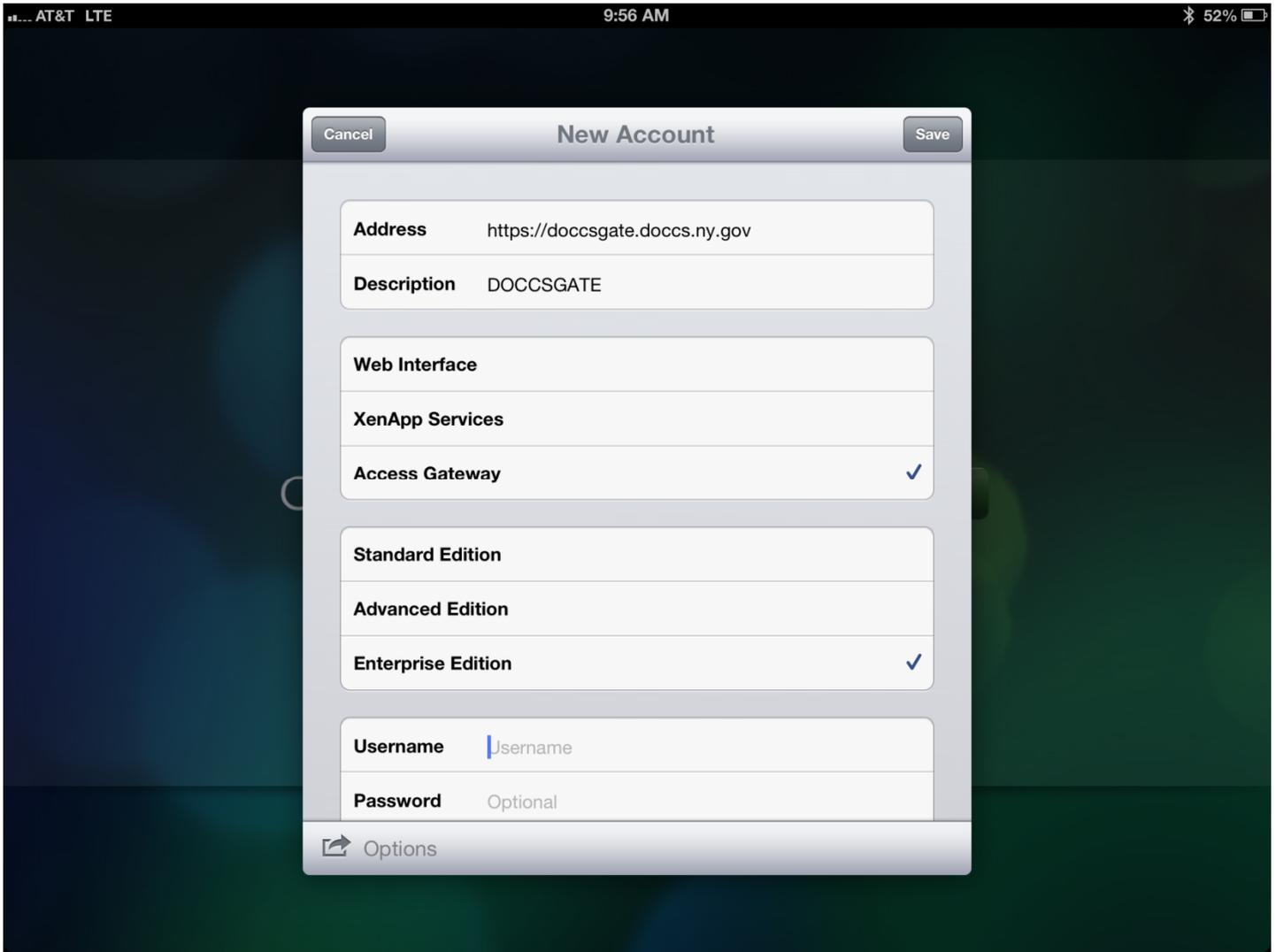
On first run, the welcome screen to the left will be displayed. Tap the “Add Account” button to get started.



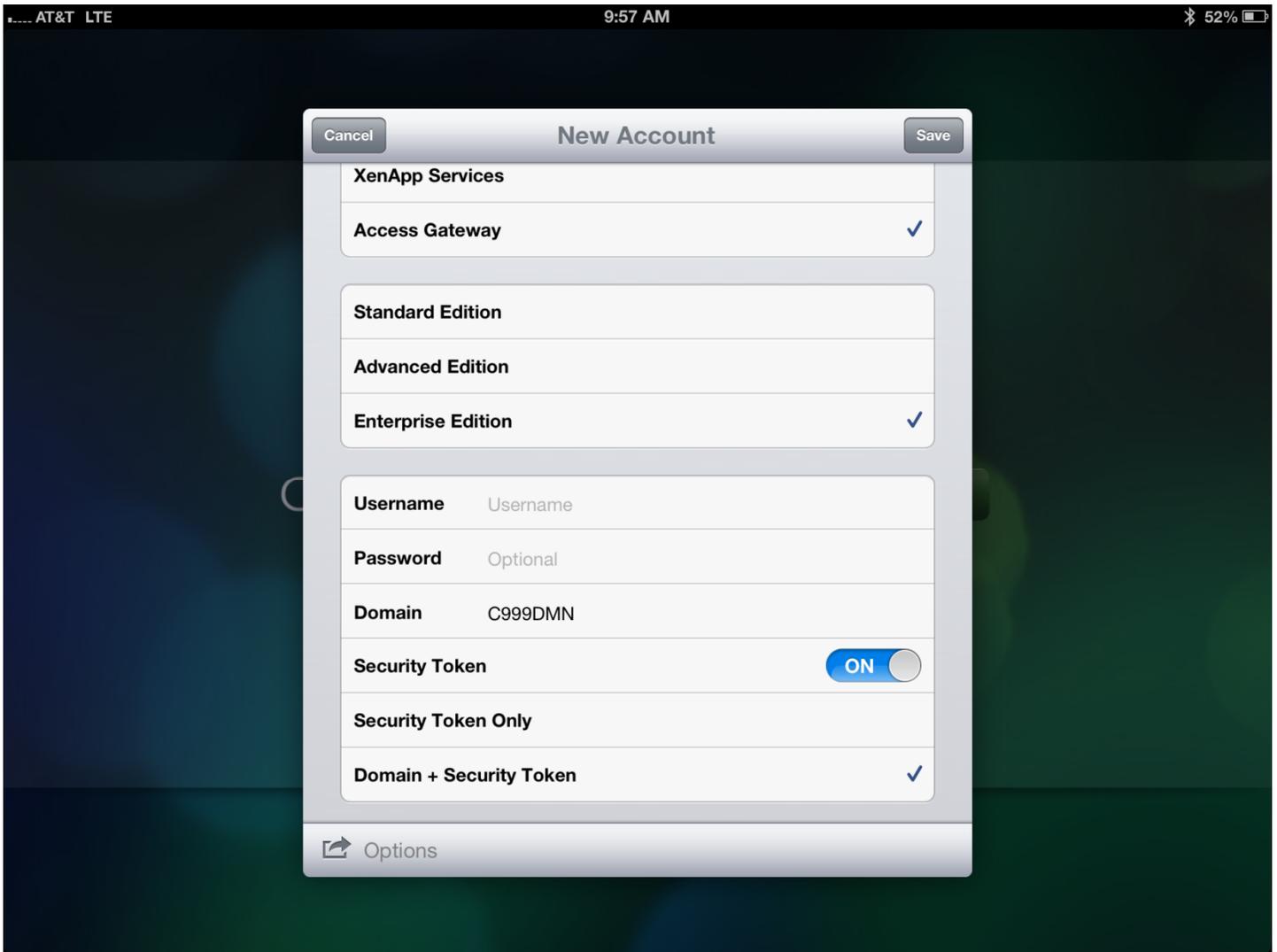
On the screen that opens, tap “Options” at the bottom, then Manual Setup.



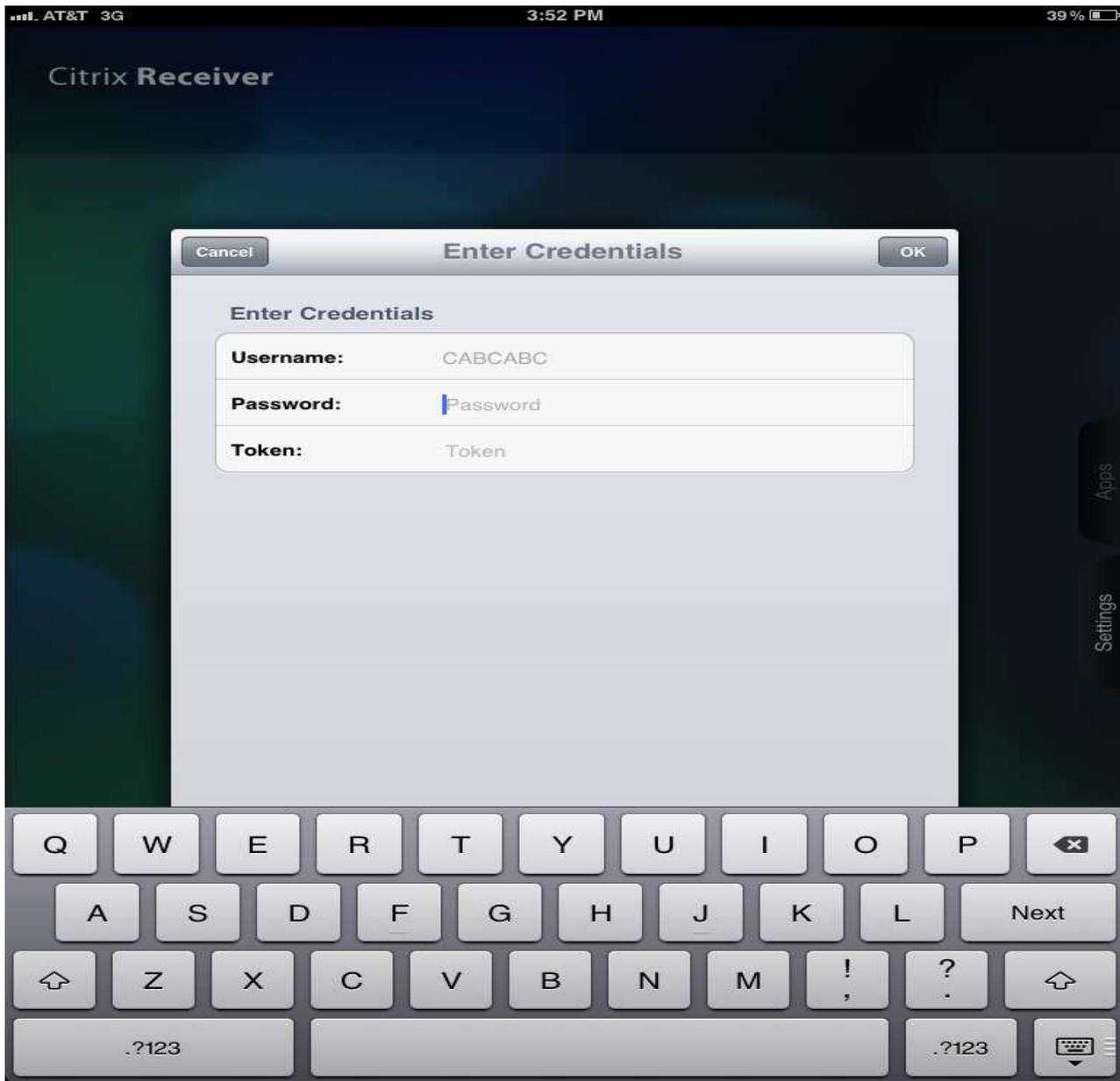
Fill in the New Account form as shown, using your DOCCS LAN ID in the Username field, and leaving the password blank



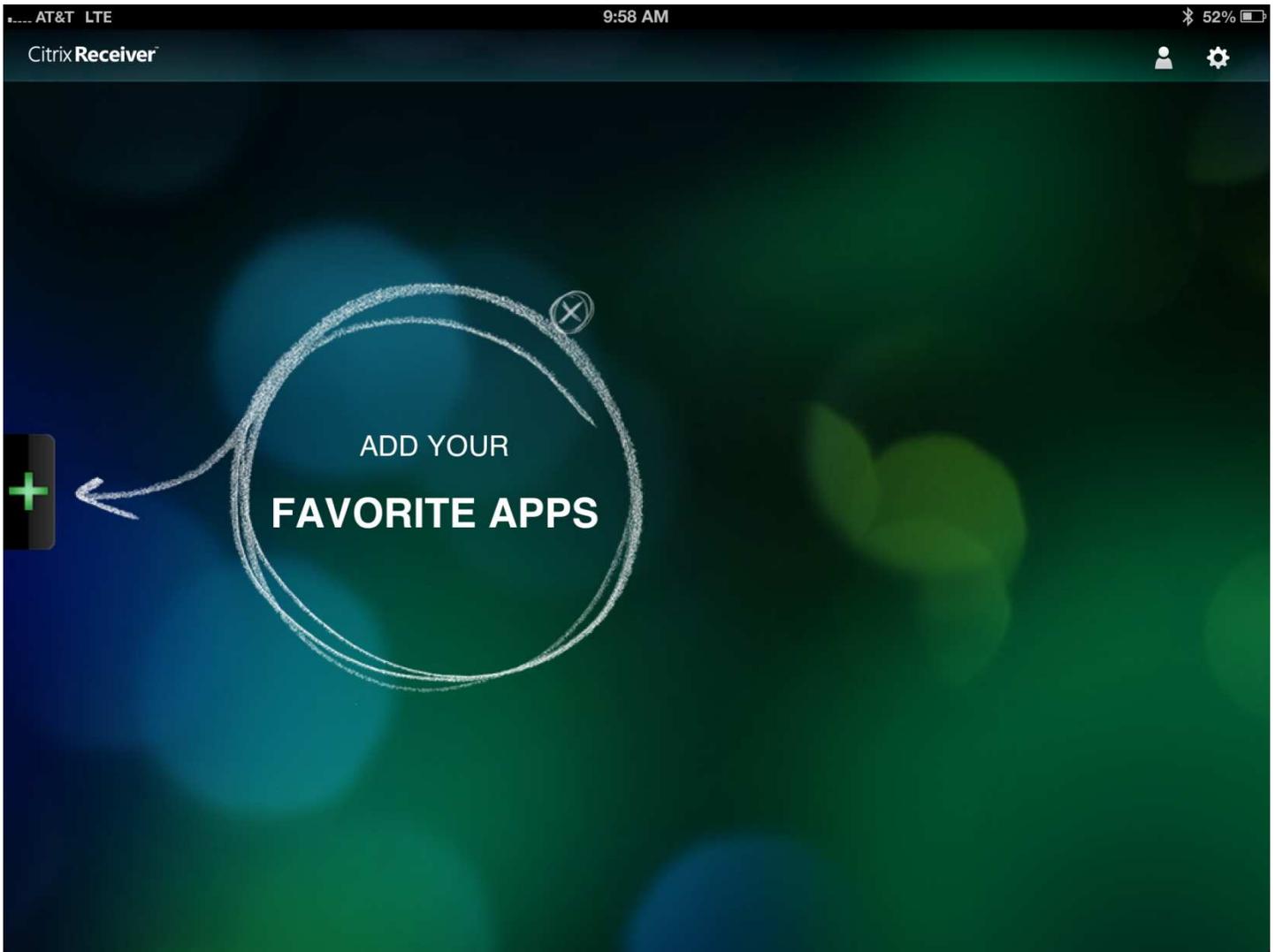
Slide the form up to see the rest, and complete as shown. When finished, tap Save in the upper right corner



Enter your DOCCS LAN Password, then your 4 digit PIN code, followed by the number on your Secure ID token, with no spaces and tap the OK button



Tap the + and select the appropriate Citrix app in the window that opens



Select the appropriate icon from the list. This is determined by the desktop you use at work. If you are still on the older version of Citrix (blue desktop background), select Fusion 2003 Desktop. If you have been cut over to the new Citrix Farm, select Six Dot Five. Your available apps may vary. Tap the icon to launch your desktop.

